



Report

Consultative Session with Civil Society



**PROJECT IMPLEMENTATION UNIT
KARACHI NEIGHBORHOOD IMPROVEMENT PROJECT
PLANNING & DEVELOPMENT DEPARTMENT
GOVERNMENT OF SINDH**

Contents

Abbreviations:	iii
Executive Summary:	iv
Introduction of Karachi Neighborhood Improvement Project (KNIP)	1
Rationale of Meeting with the Civil Society:	1
Session Proceedings:	2
Overview of the KNIP & Progress of Year 1	2
Environmental Safeguard of KNIP	2
Social Safeguard of KNIP	3
Gender Integration within KNIP	3
Gender Integration within KNIP	3
Information and Communication Under KNIP	4
Group Discussion and Recommendation by Participants	4
Mr. Ahmed Shah (President Arts Council)	4
Mr. Arif Hassan (Architect)	4
Ms. Yasmeen Lari (CEO Heritage Foundation Pakistan)	6
Marvi Mazhar (Architect)	6
Mr. Arif Belgaumi (Architect)	7
Dr. Noman Ahmed (Dean, Faculty of Architecture and Management Sciences, NED University)	8
Amber Ali Bhai (General Secretary, SHERI)	9
Zain Mustafa (Architect)	9
Father Marioa (Rector, Saint Patrick's Cathedral)	10
Mr. Joshua Ranel (Associate Saint Patrick's Cathedral)	11
Mr. Fawad Malkawi (Team Leader, KNIP, WB)	11
Nazeer Ahmed (Deputy Project Director -KNIP)	12
Conclusion	15
Recommendations At A Glance	16
Appendix A	17
Appendix B	19
Appendix C	22
Appendix D	36
Appendix E	40
Appendix F	44

Appendix G	49
Picture Gallery	53

Abbreviations

BRT	Bus Rapid Transit
CM	Chief Minister
DMC	District Municipal Corporation
DPD	Deputy Project Director
ESMP	Environment Social Management Plan
GAP	Gender Action Plan
GRM	Grievance Redressal Mechanism
KMC	Karachi Metropolitan Corporation
KNIP	Karachi Neighborhood Improvement Project
O&M	Operation & Maintenance
PCR	Physical & Cultural Resources
PD	Project Director
PIU	Project Implementation Unit
SEPA	Sindh Environmental Protection Authority
WB	World Bank

Executive Summary

Karachi Neighborhood Improvement Project (KNIP) is a joint initiative of the Govt. of Sindh and the World Bank to enhance public spaces, urban roads, infrastructure, mobility, inclusion, and access to the market in targeted neighborhoods (**Saddar, Malir and Korangi**) in Karachi. It is a four-year project which commenced in July 2017. The three major components of the project are: (1) Public Space and Mobility Improvements in Selected Neighborhoods; (2) Support to Improved Administrative Services and City Capacity Development; and (3) Support to Implementation and Technical Assistance.

Consultation with stakeholders is a mandatory requirement of the KNIP. In this regard, a session was arranged with civil society and academia representatives on **Wednesday, October 17, 2018, at Marriott Hotel, Karachi.**

The proceeding of the session commenced with Tilawat-e-Quran followed by the introduction of the participants. After that, Mr. Nazeer Ahmed, Deputy Project Director KNIP, welcome the participants and Mr. Fuad Malkawi, Team Leader KNIP, World Bank, explained the purpose of the meeting.

PIU consultants gave the presentation on the overview of KNIP and progress of the project till date, Environmental and Social Safeguards of KNIP, Gender Integration under KNIP and Information and Communication Plan of the project.

After the presentations, group discussion took place. Mr. Ahmed Shah (President Art Council), Mr. Arif Hassan (Architect), Ms. Yasmeen Lari (CEO, Heritage Foundation Pakistan), Ms. Marvi Mazhar (Architect), Mr. Arif Bilgaumi (Architect), Dr. Noman Ahmed (Dean, Faculty of Architecture and Management Sciences, NED University), Amber Ali Bhai (General Secretary, SHERI), Zain Mustufa (Architect), Father Marioa (Rector, Saint Patrick's Cathedral) and Mr. Joshua Ranel (Associate, Saint Patrick's Cathedral) shared their views and asked questions about KNIP. Mr. Fawad Malkawi (Team Leader, KNIP, WB) and Mr. Nazeer Ahmed (Deputy Project Director, KNIP) also spoke and replied the queries of participants.

The main issues which were discussed were i) consultation with stakeholders ii) preservation of heritage sites iii) operation & maintenance of KNIP initiatives, iv) traffic management, v) renovation of lanes and bi-lanes within the sub-project areas, vi) lack of spaces for pedestrians to walk ii) promotion of cycling culture viii) non-existence of institutional mechanism for implementation of laws and ix) reasons for malfunctioning of Government Institutions were also discussed. Another important issue that identified was lack of space in Saddar for the community and religious activities due to the plantation.

Participants recommended some strategies for the betterment of KNIP as well as the city which are mentioned below:

(a) The internal infrastructure of Korangi should also be rehabilitated as only construction of roads is not enough;

- (b) Saddar area needs several strategies for improvement, especially for traffic management;
- (c) The government and the World Bank should take initiatives to save heritage sites and if they are unable to do so, the citizens of Karachi should come forward to preserve them;
- (d) A **“Design Consultation Panel”** should be formed to improve/suggest designs by the relevant stakeholders;
- (e) Institutional arrangements should be made for sustainability of development projects and all stakeholders should not only take ownership of those institutions but also ensure that their voice are heard in those institutions
- (f) During the construction of roads, the provision of cycling paths should be ensured to promote a cycling culture
- (g) Replace the word “Piazza” with a word which should be suitable for our local context and culture.

Introduction of Karachi Neighborhood Improvement Project (KNIP)

Karachi Neighborhood Improvement Project (KNIP) is a World Bank supported initiative of the Government of Sindh to enhance public spaces, urban roads infrastructure, mobility, inclusion, and access to the market in targeted neighborhoods (namely **Saddar, Malir and Korangi**) in **Karachi**. It is a four years long project which started in July 2017. The project has the following three major components:

1. Public Space and Mobility Improvements in Selected Neighborhoods
2. Support to Improved Administrative Services and City Capacity Development
3. Support to Implementation and Technical Assistance

Rationale of Meeting with the Civil Society

Involvement of all relevant stakeholders is an essential requirement of KNIP in all its project related matters. A consultative session was held on **Wednesday, October 17, 2018**, at the **Marriott Hotel, Karachi**.



Session Proceedings

The session (Please see **Appendix A** for Agenda) started with Tilawat from the Holy Quran followed by a brief introduction of the participants (Please see **Appendix B** for the list of participants).

Mr. Nazeer Ahmed, Deputy Project Director KNIP, welcomed the participants. Mr. Fuad Malkawi Team Leader KNIP, World Bank explained the purpose of the session, after which the PIU consultants gave the following presentations:

Overview of the KNIP & Progress of Year 1



Mr. Tariq Ahmed Rind, Urban Planning and Design Specialist-KNIP, gave a presentation in which he gave an overview of KNIP and the project progress of year I (Detailed presentation is attached as **Appendix C**).

Environmental Safeguard of KNIP



Ms. Bina Riaz, Environmental Specialist-KNIP, gave a presentation on Environmental Safeguards of KNIP (Detailed presentation is attached as **Appendix D**).



Social Safeguard of KNIP

Mr. Kashif Afzaal, Resettlement Specialist-KNIP, gave a presentation on Social Safeguards of KNIP (Detailed Presentation is attached as **Appendix E**).



Gender Integration within KNIP

Ms. Uzma Bano, Gender Specialist-KNIP, informed participants about Gender related initiatives in KNIP. She also informed participants about the Gender Action Plan (GAP) of the Project (Detailed Presentation is attached as **Appendix F**).



Information and Communication Under KNIP

Ms. Sunayna Ismail, Communication Specialist-KNIP, informed participants about various communication modes of KNIP. She also explained the Grievance Redressal Mechanism (GRM) of KNIP. (Detailed Presentation is attached as **Appendix G**).

Group Discussion and Recommendation by Participants

Mr. Ahmed Shah (President Arts Council)

Mr. Ahmed Shah showed satisfaction with work done in the Arts Council. He highlighted that initially there were many hurdles, but it has been resolved with the support of the PIU team and Contractor.



Mr. Arif Hassan (Architect)

Mr. Arif Hassan shared his views about i) **Korangi, Saddar**, ii) Operation & Maintenance (O&M) of the project interventions and iii) stakeholder consultation.

Korangi

He appreciated that finally Korangi roads especially those in the Ibrahim Hyderi area are being focused on for restoration as they are very important roads. However, he showed his reservations that these roads are getting

repaired with WB loan and said,

“This should have been done by the Sindh Government ages ago”

Recommendation:

- He advised that internal infrastructure of Korangi also need to be rehabilitated as only construction of roads are not enough.

Saddar

He said that the problems of Saddar are not isolated as it comprises very vast area of Karachi. It has links with many important roads of the city such as **Shahrah-e-Faisal, Groumandar**, the **Port** area and **Railway Yard**. Most importantly, many heritage buildings are also located in Saddar and now three BRT lines are also being constructed in this area. He shared his concern about major changes in Saddar and said,

“1030 buildings of 20 to 50 floors are under construction or plan to be constructed.”

He further added that according to the design there is zero displacement in Saddar, but he is skeptical about it.

Recommendation

- He said the area needs several strategies for improvement, especially for traffic management.

Operation and Maintenance (O&M)

He emphasized the long-term arrangement for O&M of KNIP interventions and said,

“In the past, many constructions have been done by WB but due to unavailability of O&M systems, they got ruined, as they never happened. The government did not have funds to maintain the initiatives.”

Stakeholder Consultation

He shared his concern about stakeholder consultation in Saddar and said,

“In Saddar, there are 6682 registered shops, 4000 plus hawkers, and 2000 plus small encroached shops. I do not know who you talk to but you did not talk to the Shopkeepers’ Association as I am in touch with them.”

Ms. Yasmeen Lari (CEO Heritage Foundation Pakistan)

Ms. Lari appreciated the KNIP project and said that she attended the Saddar launch event and visited the KNIP office in the past.



She said that the presentations given by consultants today are indeed impressive and the concept of the project is very good as every city goes through a transformation. However, she showed some concern about the missing aspect of heritage sites by saying:

“At the launch, neither the CM nor the WB head said a single word about heritage. Karachi has a special character and

soul due to the presence of heritage buildings. There are 1600 heritage buildings in Karachi which are listed and notified by the Sindh Govt and most of them lie in the Education and Cultural zone. These buildings are in real danger and if we do not preserve them, after 5 years there will be no heritage buildings in Karachi as the developer mafia is active and demolishing heritage buildings and constructing multi-story buildings in their place.”

Recommendation

- She requested the government and WB to take initiatives to save the heritage sites and if they are unable to do so, the citizens of Karachi should come forward to preserve them.

Marvi Mazhar (Architect)



Ms. Marvi highlighted two concerns, which were i) the ignorance of heritage sites and ii) not sharing the KNIP design information with relevant stakeholders. She informed that Ms. Lari had shared the concern regarding heritage sites. Regarding information sharing, she said,

“In your presentations, you said the stakeholders were consulted but nobody

approached us. We are all working for the improvement of the city, hence the data and information should be shared with us (stakeholders). We are documenting data in an area

of Old Town from encroachment point of view from Civil Society's point of view. We are also looking at how footpaths are working, how buildings were constructed and how public spaces are working, but none of this information is being utilized. I haven't seen any researcher come and talk in that area (Old Town). In the presentation whatever has been told, we were not part of it. There are four other organizations that are working in the city and we are aware of their work. Habib University is working extensively on cartography."

Recommendation:

- She requested to establish a **"Design Consultation Panel"** to suggest design by the relevant stakeholders.

Mr. Arif Belgaumi (Architect)

Mr. Belgaumi highlighted two issues faced by the city i.e, i) a lack of incentives for the preservation of heritage buildings and ii) a lack of space for pedestrians.

Lack of Incentives for Preservation of Heritage Buildings

He said that one of the reasons for the demolition of heritage buildings is a lack of incentives given by the Govt to the building owners to preserve them. When builders offer an attractive amount of money to the owners the latter get impressed and allow builders to demolish their buildings, which are of heritage importance.

Lack of Space for Pedestrians

Regarding Lack of Space for pedestrians, he said,

"Whenever a flyover or road is constructed, the sidewalks are either demolished or reduced, which create problems for pedestrians as in Karachi since the number of drivers are lesser than the number of pedestrians."

Recommendation

- He said that the culture of cycling is growing in Karachi and people are using cycles for commuting to their workplaces. Therefore, during construction of roads, the provision of cycling paths needs to be ensured to promote the cycling culture.

Dr. Noman Ahmed (Dean, Faculty of Architecture and Management Sciences, NED University)

Dr. Noman remarked that he is familiar with the KNIP since its inception and projects such as KNIP should not be proposed as a stand-alone project but there should be a larger platform to give have a lasting impact on these types of projects. He further commented that KNIP should also address the major issues of Karachi as many of these issues have a great impact on KNIP project sites.

He highlighted many issues such as i) isolated project for the development of Karachi, ii) reasons for malfunctioning of Govt. Institutions, iii) densification in Saddar and iv) unavailability of institutional arrangements for implementation of heritage laws.

Isolated Project for the development of Karachi

He said that the experience of the city shows that many isolated projects were initiated for the city by the Federal Govt. and Provincial Govt. in collaboration with international financial institutions. All these projects had their own impacts on project sites as well as beyond project sites. There was also an isolated attempt to launch a comprehensive **"Karachi Urban Plan 2030"**.

Explore the reasons for malfunctioning of Govt. Institutions

He discussed reasons for the failure of past development projects and said,

"There are many expectations not only from those institutions that implement these types of project but also from those institutions which evolve as a result of these project.

The past experience shows that these institutions did not fulfill the associated expectations from them not only in Karachi but as well as in Pakistan overall. Probably, great consultations process is needed to find out the reasons for malfunctioning of these institutions and to explore the overall dynamics due to which these institutions were unable to perform."

Densification in Saddar

Regarding densification in Saddar, he said that densification is taking place in Saddar not for benefiting people but for profit.

The non-existence of Institutional arrangements for implementation of Heritage Laws

He shared that Heritage Laws exist in Pakistan but there is no institutional arrangement for implementation of these laws, as a result, counterpart get the benefit and demolish heritage site and construct high-rise buildings instead. He emphasized on the importance of consultations for proper implementation of the Heritage Laws.

Recommendation

- Institutional arrangements should be made for sustainability of development projects and all stakeholders would not only take ownership of those institutions but their voices should also be heard in those institutions.

Amber Ali Bhai (General Secretary, SHERI)

Ms. Amber appreciated the KNIP project and suggested to improve lanes and bi-lanes as well.

She said,

“Until these lanes will not become part of the project, the result of the project will not be fruitful, and the overall neighborhood cannot be improved because focusing on making main streets fancy is not enough.”

She raised the following questions regarding the safeguarding of trees and plantation:

- ❖ What is the plan for the protection of existing trees in Saddar?
- ❖ Is there any mapping of these trees?
- ❖ Any plan for further plantation in Saddar? If yes, then what type of trees?
- ❖ If any mature tree needs to be relocated, what is the mechanism for that?
- ❖ Is there any mechanism for coping with climate change?

Zain Mustafa (Architect)

Mr. Zain identified the following gaps within KNIP: i) A lack of protection of animals, ii) substitutions of the word ‘Piazza’ and iii) lack of service sensitivity.

Protection of Animals

He commented that there were no safeguards for animals within KNIP. There are many pye-dogs in Saddar and Ibrahim Hyderi and there should be a mechanism emplaced for their safety.



Substitutions of Word Piazza

He pointed out that the word “**Piazza**” is neither relevant to the local context nor used in the terminology of architecture. This word must be replaced with any locally sensitive word.

Lack of Service Sensitivity

He remarked that there is a lack of service sensitivity within KNIP and said,

"There should be a focus on an ecosystem and giving soul and sensitivity to the KNIP interventions, which currently seem missing."

Father Marioa (Rector, Saint Patrick's Cathedral)

Father Marioa discussed i) preservation of heritage buildings, ii) traffic management issues in Saddar and iii) kidnapping of children.



Preservation of Heritage Buildings

He commented that Saddar is a very unique area. It has many heritage buildings, some of which are 145 years old. The Saint Patrick's Cathedral and Mama Parsi schools are more than 150 years old. The preservation of these cultural sites does not simply involve painting them, but there should be a unique way to protect them for a long-term basis.

Traffic Management Issues in Saddar

Regarding traffic management issues in Saddar he said,

“Those who are born in Karachi know that Saddar was not congested 50 years ago but now the situation is worse. You cannot come during peak hours in this area. There is a lot of pollution and traffic congestion.”

He raised the following question:

- ❖ What is your plan for traffic management in Saddar?

Kidnapping of Children

He further highlighted the issue of children's kidnapping in the city and said there are many schools in Saddar and raised the following question.

- ❖ How are you going to protect children and women?

Mr. Joshua Ranel (Associate Saint Patrick's Cathedral)

Mr. Joshua highlighted two major issues in Saddar i.e i) lack of space due to plantation activity in Saddar and ii) traffic congestion. He also advised for the placement of women police on the roads for the safety of women and children.

He highlighted this issue and said,

“People are coming in Saddar area and doing plantation on available land. It is a good activity, but we also need space for our community events and perform religious activities.”

Placement of women police on roads for the safety of women and children:

He said that these days the kidnapping of children and snatching of women's purses are quite common in the city. He suggested the placement of women police for the safety of children and women on roads.

Mr. Fawad Malkawi (Team Leader, KNIP, WB)

Mr. Fawad thanked all the participants for their valuable input in the session. He shared his views from two perspectives as an Urban Planner and a WB official.



Urban Planner

He commented that as an Urban Planner he agreed with all the participants' comments. The city needs proper planning to resolve the issues it faces and constructing roads is merely not enough. Karachi is unique but its' development issues are the same as any other big city in the world. There is a need for proper planning, human resources and institutional capacity building to improve the city. No donor can

change the situation of the city and it is imperative that the city should have its own development plan. He said since he has been in Karachi, he has been asking for a comprehensive city development plan.

WB Official

He said that as a WB official he ensures all the participants that all the financial resources of KNIP will be utilized properly along with WB social and environmental safeguards. He further added that KNIP is small intervention. It is not transforming the city due to its limited scope but contributing to transforming the whole city. He also said that he inquired about the per capita share of public space in Karachi and has not an exact number but was informed that it is exceptionally low. He said the World Bank is back in Karachi after 20 years and it will work in the future as well but first would like to see the outcome of this small intervention, namely the (KNIP).

Regarding restriction on the involvement of heritage sites in KNIP he said,

"Now I would like to talk about one of the most important elements, which is why heritage sites are not included within KNIP? I asked what the categorization is of a heritage site? We don't want to be like those organizations which do more harm during development. We want development to benefit, which is why we are more sensitive about heritage sites. It doesn't mean that we will not work on heritage sites in the future."

Regarding stakeholder consultations he said,

"It is an essential process of WB working mechanism and it must be done."

Nazeer Ahmed (Deputy Project Director -KNIP)

Mr. Nazeer thanked all the participants for not only attending the important session but also



actively participated in discussions. He informed the participants that KNIP is the first project which focuses on enhancing public spaces in Karachi. He also pointed out that before KNIP, there has been no project initiated by the government to enhance public spaces and it is a very small scale intervention. He talked about stakeholder consultations, the safety of heritage sites, operation & maintenance, reserved lanes for cycling and social and

environmental safeguards.

Stakeholder Consultations

Regarding stakeholder consultations, he informed the participants that all the proposed interventions in year One have been done after extensive consultations with stakeholders. These consultations are not only done by ESMP consultants but PIU individual consultants as well. These consultations were done with KMC, DMCs, local communities, and other relevant institutions. He promised that KNIP would be more conscious in year two of all the interventions that will be proposed after consultations with the relevant stakeholders as it is a continuous process. He further added that a **“Design Consultation Panel”** as suggested will be established to improve the designs of sub-projects. Beside this, a **“Stakeholder Fora”** will also be established to do regular consultations with all relevant stakeholders.

Safety of Heritage Sites

Regarding the safety of heritage sites, he ensured that they were taking all the measures in this regard. He shared an experience with participants and said,

"We are extremely sensitive towards our heritage sites. We protect heritage sites during our work and have also made the revision to our design to protect a heritage site. We are working with the Heritage Department and no PCR listed site will be damaged."

Operation and Maintenance (O&M)

Regarding O&M, he pointed out that they have been working towards the development of a mechanism of an O&M within KNIP interventions and coordinating with DMC and KMC in this regard.

Reserved lanes for Cycling

Regarding reserved lanes for cycling, he highlighted that they have reserved three lanes for cycling to promote the culture of cycling in the city.

Social and Environmental Safeguards

He said that the PIU is taking strong steps for the implementation of WB Social and Environmental Safeguards. PIU is also in coordination with SEPA.

Conclusion

Overall, this consultation was very thought-provoking in which all the relevant stakeholders shared their concerns related to KNIP. The main issues which discussed frequently were i) consultation with stakeholders ii) preservation of heritage sites iii) operation & maintenance of KNIP initiatives and iv) traffic management. Beside this, v) renovation of lanes and bi-lanes within the sub-project areas vi) lack of spaces for pedestrians to walk vii) promotion of cycling culture viii) non-existence of institutional mechanisms for implementation of laws and ix) reasons for malfunctioning of government institutions, were also discussed.

One of the important issues that was identified was a lack of space due to the plantation in Saddar for the community and religious activities. It is an important point which usually is ignored during the plantation drives.



Recommendations At A Glance

- The internal infrastructure of Korangi should also need to be rehabilitated as only the construction of roads is not enough.
- Saddar area needs several strategies for its improvement, especially for traffic management.
- The government and the WB should take initiatives to save heritage sites and if they are unable to do so, the citizens of Karachi should come forward to preserve them.
- A **“Design Consultation Pannel”** should be formed to suggest designs by the relevant stakeholders.
- Institutional arrangements should be made for sustainability of development projects and all stakeholders must not only take ownership of those institutions but their voices should also be heard in those institutions.
- During construction of roads, the provision of cycling paths should be ensured to promote a cycling culture.
- Replace the word “Piazza” with a word which is suitable for our local context and culture.

Appendix A



**PROJECT IMPLEMENTATION UNIT
KARACHI NEIGHBORHOOD IMPROVEMENT PROJECT
PLANNING & DEVELOPMENT DEPARTMENT
GOVERNMENT OF SINDH**



Agenda

**Meeting with Civil Society Representatives
Karachi Neighborhood Improvement Project (KNIP)
Wednesday October 17, 2018
4:00pm-6:00pm**

4:00 pm-4:05 pm	Arrival of Guests
4:05 pm-4:10 pm	Talawat-e-Quran
4:10 pm- 4: 15 pm	Introduction of Participants
4:15 pm- 4:20 pm	Welcome Note Mr. Nazeer Ahmed (Deputy Project Director-KNIP)
4:20 pm-4:25 pm	Purpose of Meeting Mr. Fuad Malkawi (Team Leader WB-KNIP)
4:25 pm-4:40 pm	Overview of the KNIP & Progress of Year I Mr. Tariq Rind (Urban planning and Design Specialist-KNIP)
4:40 pm-4:45 pm	Environmental Safeguard of KNIP Ms. Bina Riaz (Environmental Specialist-KNIP)
4:45pm-4:50 pm	Social Safeguard of KNIP Mr. Kashif Afzal (Resettlement Specialist -KNIP)
4:50pm- 4:55 pm	KNIP Via Gender Lens Ms. Uzma Bano (Gender Specialist-KNIP)
4:55 pm- 5:00 pm	Information and Communication Under KNIP Ms. Sunayna Ismail (Communication Specialist)
5:00 pm-5:50 pm	Discussion & Feedback
5:50 pm- 6:00 pm	Way Forward and Vote of Thanks Mr. Nazeer Ahmed (Deputy Project Director-KNIP)
6:00 pm	Hi -Tea

Appendix B

List of Participants

<u>NAME</u>	<u>DESIGNATION</u>	<u>Organization</u>
Fuad Malkawi	Team Leader- KNIP	World Bank
Annie Gapihan	Urban Specialist	World Bank
Nazir A. Memon	Deputy Project Director	PIU – KNIP
Sunayna Ismail	Communication Specialist	PIU – KNIP
Kashif Afzal	Resettlement Specialist	PIU – KNIP
Shazia Qazi	Deputy Director (Admin)	PIU – KNIP
Beena Riaz	Environment Specialist	PIU – KNIP
Tariq Ahmed Rind	Urban Planning and Design Specialist	PIU – KNIP
Uzma Bano	Gender Specialist	PIU – KNIP
Shahdev Rathore	Program Assistant	PIU-KNIP
Arif Belgaumi	Architect	CMK
Niaz Ali	Director I. T	SMTA, TMTD
Marvi Mazhar	Director	MMA
Joshua Rangel	Associate	St. Patrick's Cathedral
Mario A. Rodgiues	Rector	St. Patrick's Cathedral
Zamurd Khan	Media	I AM Karachi
Saboohi Kidwai	Head of Strategy	I AM Karachi
Taj Mohammad	Program Assistant	PIU-KNIP
Mohammad Khalid	Consultant	
Ibad Ur Rehaman	STC	World Bank

Najm-ul- Sehar	Social Development Specialist	World Bank
Ahmad Aslam	Environment Specialist	World Bank
Nadir Abbas	Consultant	World Bank
Farhan Anwar	Consultant	World Bank
Amber Alibhai	General Secretary	SHEHRI
Yasmeen Lari	CEO	Heritage Foundation
Zain Mustufa	Architect	ZMD Studio
S.M Shakaib	Director Technical	KMC
Mumtaz Ali	Director	UP&SP
Uzaima Nasir	Deputy Director	UP&SP
Saba Baig	Architect	Paragon Consultants
Komal	Land Architect	LAS
Anusha Fatima	Co-Founder	Trashit
Abdullah Zaidi	Consultant	World Bank
Haya Qadri	Architect	Heritage
Asma Ghayur	Deputy Director	SBCA
Noman Ahmed	Dean Architecture	NED University
Hasan Zaidi	Transport Specialist	World Bank
Said Dahdah	Sr. Transport Specialist	World Bank
Shahida Sajid Ali	Program Officer	Aurat Foundation
Ahmed Shah	President	Arts Council
Arif Hasan	Architect	Urban Resource Centre

Appendix C



KNIP Overview and Progress of Year 1



PROJECT IMPLEMENTATION UNIT - KNIP
Planning & Development Department Govt; of Sindh

Karachi Neighborhood Improvement Project - KNIP

Objectives:

- To enhance public spaces in targeted neighborhoods
 - To improve urban roads infrastructure to enhance mobility, inclusion and access to market
 - To improve the city's capacity to provide selected administrative services
-
- *Project cost: US\$ 98 M (WB US\$86 M, GoS US\$ 12 M)*
 - *Project Duration: 04 Years*

Karachi Transformation Strategy (KTS)

- GoS intends to transform Karachi into livable, green & resilient metropolitan city
- WB on the request of GoS carried out a Karachi City Diagnostic (KCD) to support GoS for implementation of KTS through short term and long term engagements
- The KCD estimated that at least US\$10 billion will be needed in the next 10 years to close the city's infrastructure gaps
- Thus transforming Karachi cannot be achieved through any single project or intervention
- In the short term, WB has agreed to support Karachi Neighborhood Improvement Project (KNIP) focusing on "fast, low cost & high impact" interventions to respond to emergent city needs
- KNIP serves as a strategic entry point for reengagement by the Bank and a building block for a long-term partnership with GoS to transform the city

Selected Interventions – Improved Administrative Services and City Capacity Development

- Design and implementation of a Sindh Provincial Electronic One-Stop Shop (PEOSS) for business licenses and e-licensing by other provincial agencies, hosted by the SBI
- Automation of construction permits - SBCA
- Better city management
 - Integrated Financial Management System (IFMIS) for KMC
 - Support KMC in improving its municipal utility tax revenues by financing a survey in South and Central Districts to assess the potential tax base
 - Design and development of a web-based platform for KMC
- Parking Management Study for Saddar Downtown
- Technical assistance and advisory services to the Project Implementation Unit (PIU) and Karachi Transformation Steering Committee (KTSC)

To Improved Administrative Services and City Capacity Development (US\$10 million)

This component aims to improve selected administrative services to ease doing business in Karachi, lay the foundations for better city management, and support the sustainability of Component 1 investments.

- Laying the foundation for better city management (US\$7 million) - KMC
- Automation of construction permits (SBCA) and business registration in Karachi (SBI) (US\$3 million)
- Support to Implementation and Technical Assistance (US\$5 million) – KTSC & PIU

5

Laying the foundation for better city management (US\$7 million) KMC Projects under KNIP

- Finance goods and consultancy services to implement core modules of an IFMIS for KMC by SAP-certified implementing partners.
- while setting a foundation for the incremental implementation of other modules (in a follow-on project)
- Design and develop an asset management system at KCM for movable and immovable assets.

6

Laying the foundation for better city management (US\$7 million) KMC Project under KNIP

- Support KMC in improving its municipal utility tax revenues by financing a survey carried out in District South and Central District.
- The survey will assess the potential tax base, and a computerized database of establishments falling within this tax.
- Design and implementation of an upgraded online platform and potential incentives for taxpayers to pay the municipal utility tax online.

Laying the foundation for better city management (US\$7 million) KMC Project under KNIP

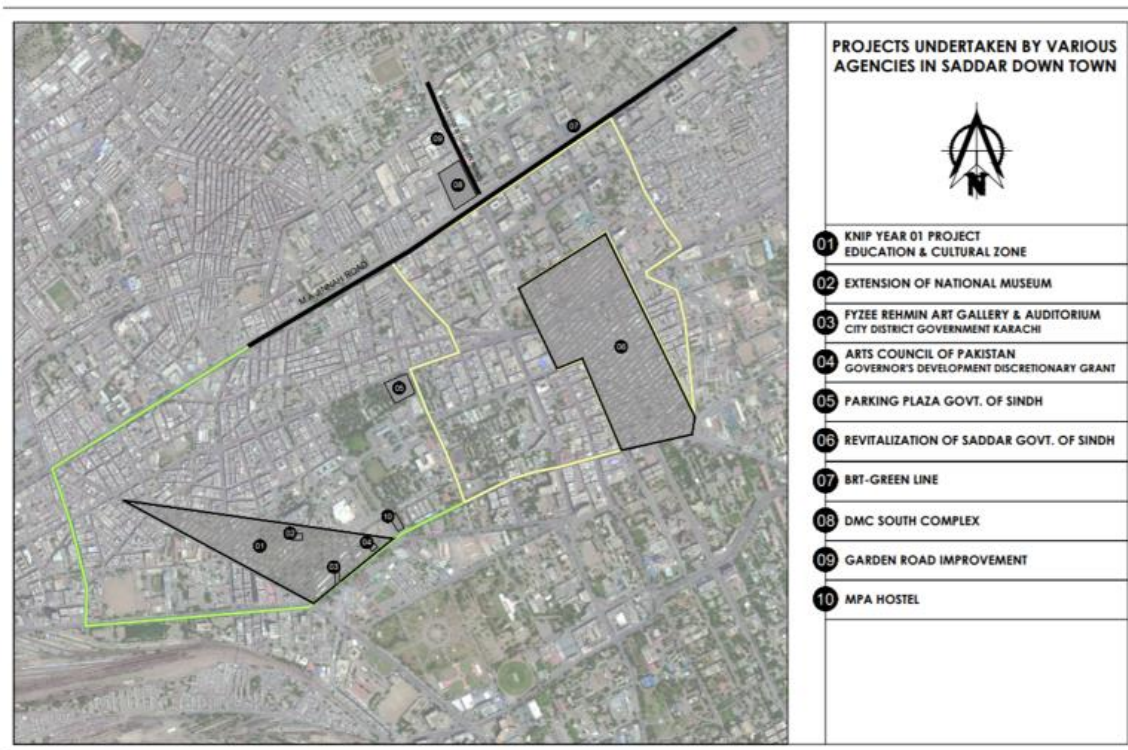
- The Project will Finance the design and development of a web-based platform for KMC for improved public access to information on city management, budgeting, planning.
- The Platform will gather citizen feedback on services, and electronic payment of selected municipal fees and taxes.
- The development and implementation of a two-year public awareness and outreach program for city programs and activities.

Laying the foundation for better city management (US\$7 million) KMC Project under KNIP

The project will further enhance municipal budgeting and capital investment planning through KNIP Components

- KNIP will finance core modules of an IFMIS, including a two-year O&M program.
- The project will also finance TA to develop strategies and solutions to build, operate, and maintain municipal assets created or improved over the course of the project.

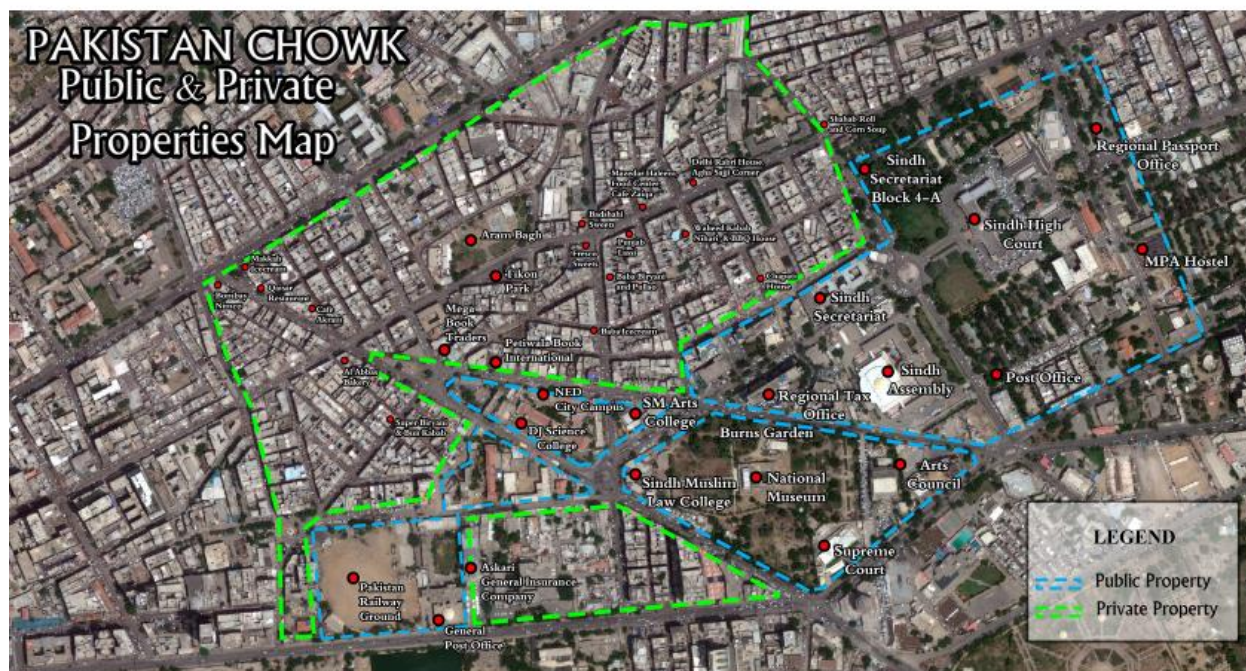
Map showing other projects in Saddar Area



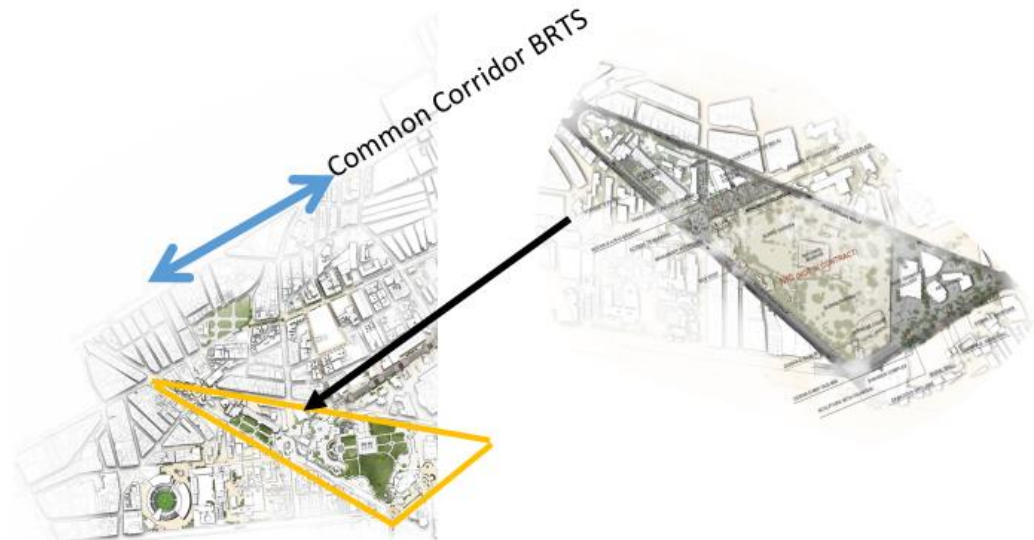
Satellite Imagery of Saddar Area



Type of Landuse in Saddar Down Town Area

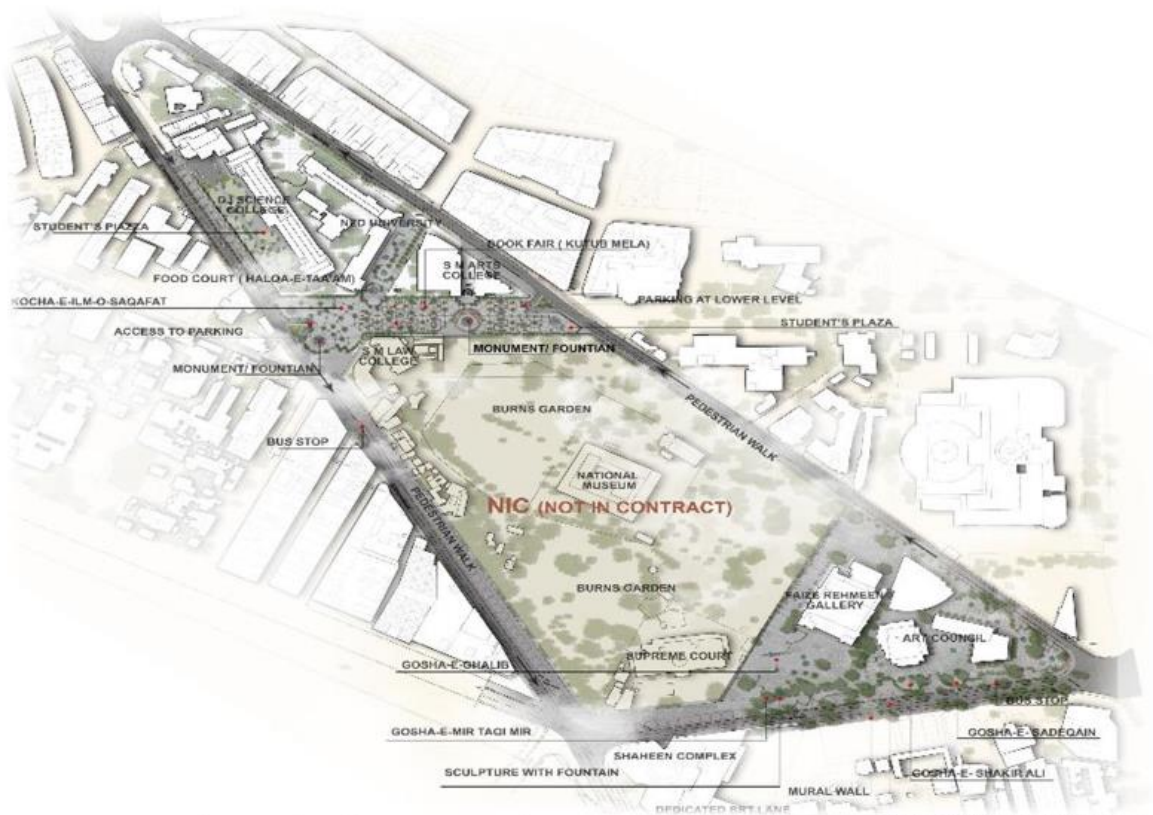


Saddar year 1



EDUCATIONAL AND CULTURAL ZONE

13



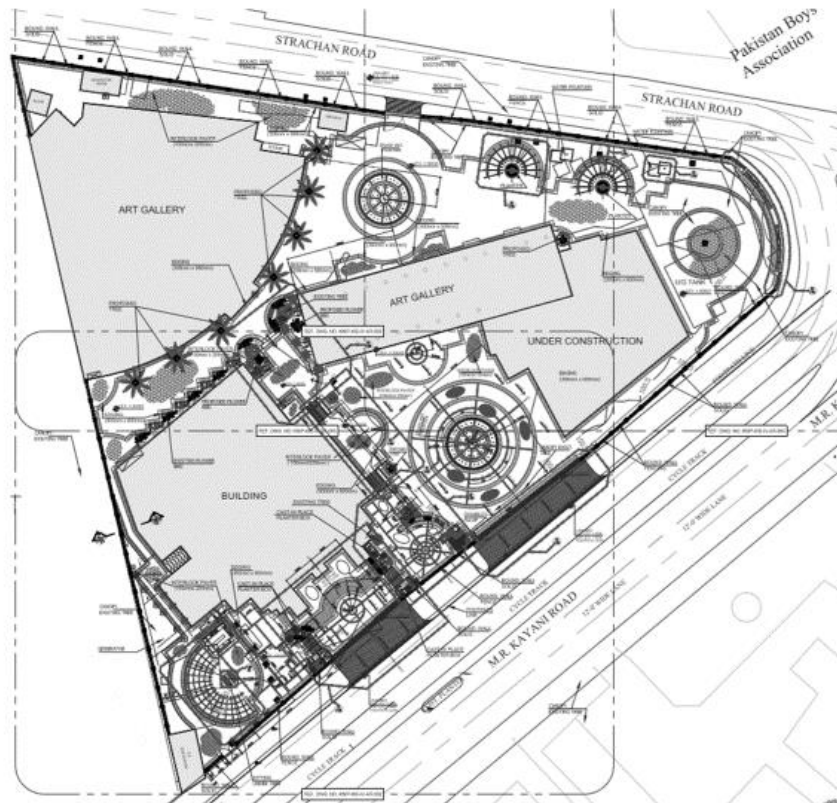
Master Plan of Educational and Cultural Zone

PIU- KNIP P&D Department
Govt. of Sindh

Saddar Downtown Area – (Educational and Cultural Zone):

Proposed Education and Cultural Zone have following components;

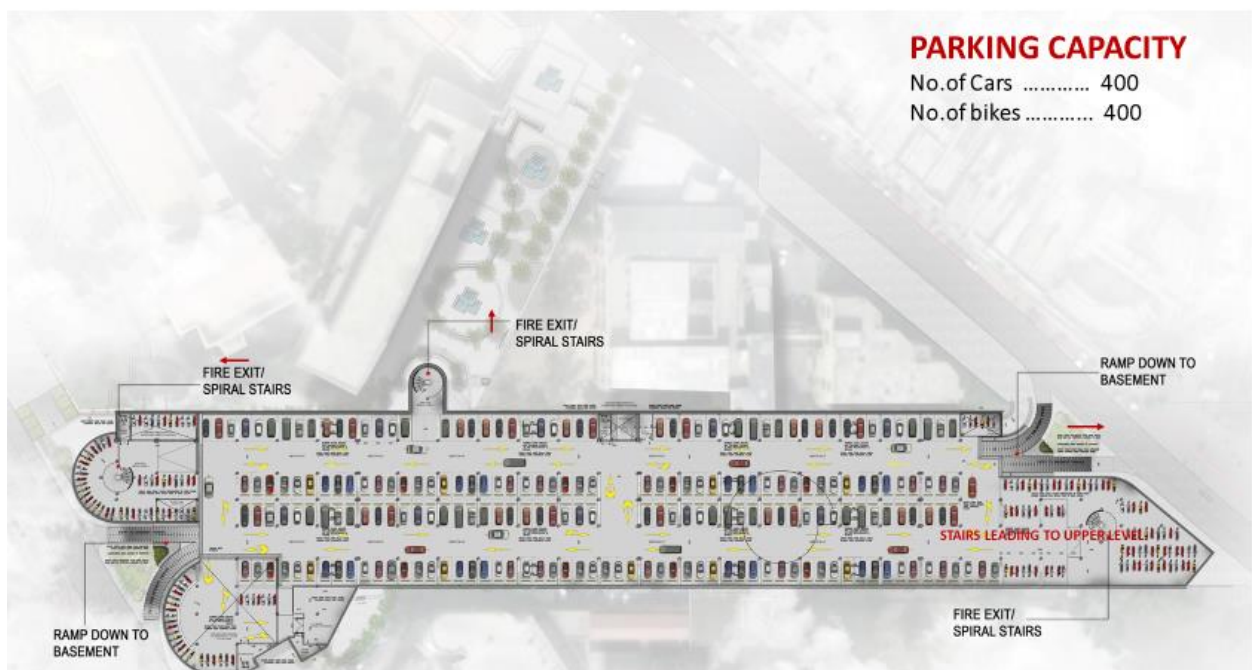
- i) Upgradation of Infrastructure/Burying major utility network on following roads**
 - a) Dr. Ziauddin Road (from Shaheen Complex to Pakistan Chowk)**
 - b) Din Muhammad wafai Road (from Arts Council chowk to Pakistan Chowk)**
 - c) Shara-e-Kamal Attaturk (from Sindh Secretariat chowk to DJ Science chowk -**
- ii) Construction of 2 level Underground car parking for 400 Vehicles Shara-e-Kamal Attaturk**
- iii) Development of landscape elements and Allied surface improvement in Urban Public Spaces and Road ROW in overall Project area.**



Educational & Cultural Zone – Public Space



Educational & Cultural Zone



2 LEVEL SUBSURFACE/BASEMENT PARKING FACILITY

Parking Facility Architectural Model



Educational & Cultural Zone



3D VIEWS OF STUDENTS' PLAZA – MAIDAN-E-ILM

Parking Facility Excavations



YEAR -1 SUB-PROJECTS

- EDUCATION & CULTURAL ZONE

POTENTIAL YEAR -2 SITES/SUB-PROJECTS

- BURNS ROAD AREA IMPROVEMENT
- SINDH SECRETARIATE AREA IMPROVEMENT
- SHARA-E-IRAQ AREA IMPROVEMENT

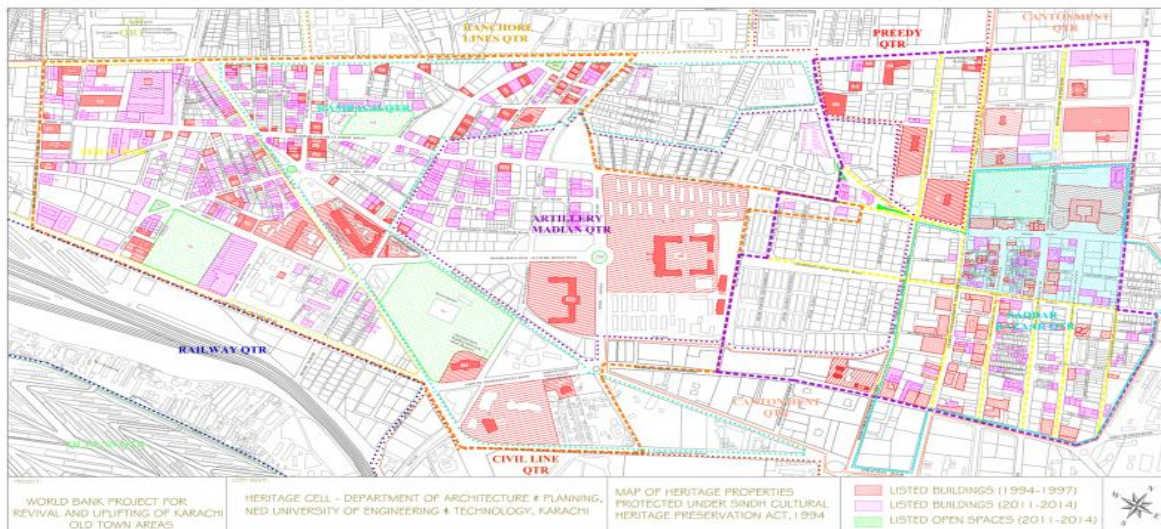


SADDAR AREA REVITALIZATION AREA IDENTIFICATION

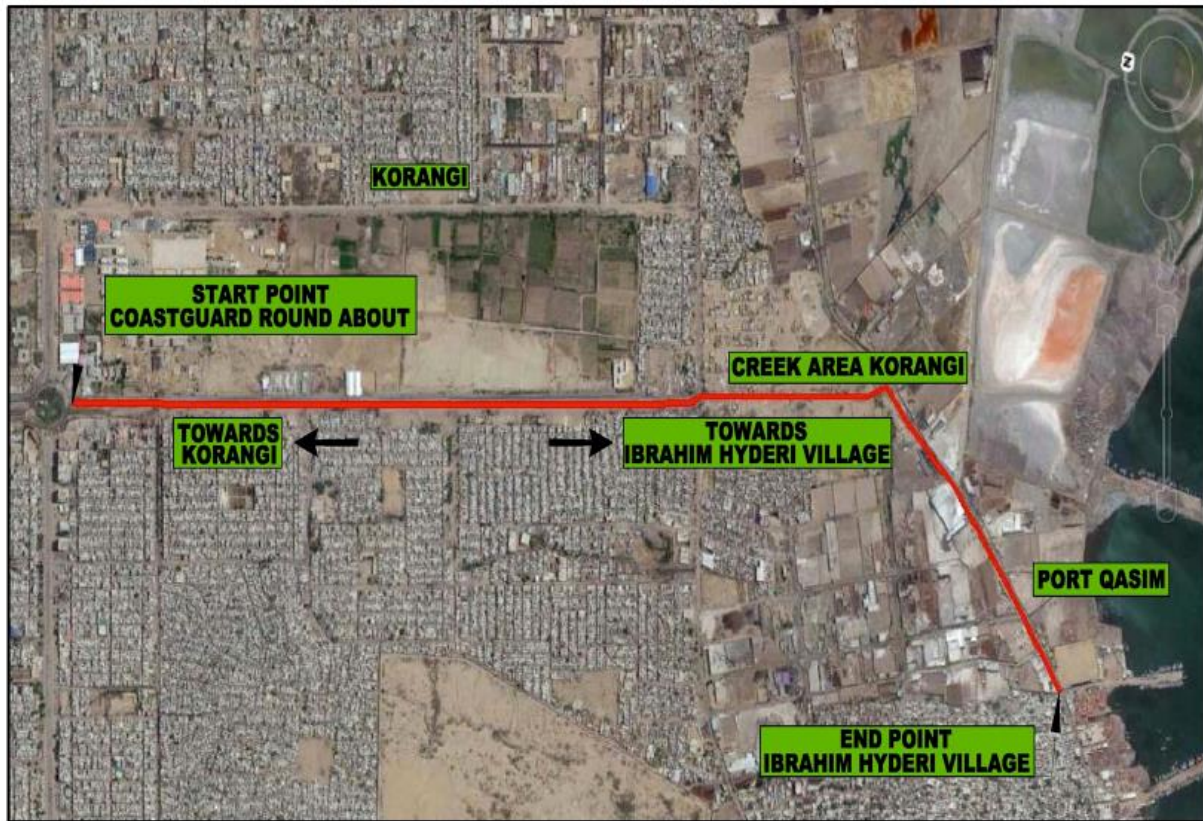
LOCATION PLAN



Project Limits of Saddar Down Town Area



LOCATION PLAN



Appendix D

ENVIRONMENT & SOCIAL MANAGEMENT PLAN

INTEGRATION OF ENVIRONMENTAL PROTECTION, SOCIAL WELL-BEING
AND ECONOMIC DECISIONS AT THE EARLIEST STAGES OF PLANNING.....

PIU KNIP

The plan outlines
existing and potential
problems that may
adversely impact the
environment and
recommends
corrective measures
where required

THE NEED

- ▶ Prepared according to Project's ESMF
- ▶ Required for NOL by the World Bank
- ▶ Required for NOC by SEPA as per IEE/EIA Regulations 2014
- ▶ Part of the RFP/ Bid Documents and its compliance is mandatory by all implementation partners
- ▶ Publicly disclosed document

IMPLEMENTATION FRAMEWORK

- ▶ **Construction Contractors (CC):** Onsite mitigation measures, adherence to all applicable laws and Provision of HSE trainings to staff.
- ▶ **Project Supervision Consultants (PSC):** Supervise implementation status of sub-project ESMPs by CC, Identify non-compliances and recommend corrective actions or changes, if any.
- ▶ **Monitoring & Evaluation Consultant (MEC):** Independently monitor ESMP implementation and report lapses to PIU.
- ▶ **PIU Safeguard Specialists:** Random inspections and Regular Audits onsite, Revision of Documents, Meetings, Training and Capacity Building of respective HSE staff, and regular reporting to SEPA.

ESMP COMPLIANCE STATUS

- ▶ A copy of ESMP with Urdu Translation is available at site.
- ▶ Hard copies are sent to identified stakeholders seeking their cooperation during civil works - Soft copy is disclosed at KNIP's official website.
- ▶ Regular monitoring of environmental parameters is being done through EPA approved lab.
- ▶ Waste is being segregated and disposed as per plan.
- ▶ Stability of adjacent structures is ensured through Pile shoring system all along the periphery of the underground parking site.
- ▶ Daily monitoring is done by contractors using a pre-prepared checklist.
- ▶ Trainings/TBTs are being conducted regularly.
- ▶ Site specific plans including HSE Plan and ERP in place.



Appendix E



Social Safeguards of KNIP

Kashif Afzal-Resettlement Specialist

Important Social Aspects

- Temporary Acquisition of private/public land for machinery during civil work.
- Livelihood impacts on local business community.
- Carry out civil work during peak hours.
- Transportation issues due to execution of civil work.
- Gender issues due to labor/labor camp near community.
- Health and safety issues of labor.
- Child Labor.
- Community concerns/grievances due to subprojects.

Screening Criteria & Social safeguards Policies

SCREENING CRITERIA

- Prepare ESMPs and RAPs/ARAPs as per given criteria of The World Bank approved Guide lines
- **SOCIAL**
- Involuntary Resettlement 4.12
- Indigenous Peoples 4.10
- Access to Information Policy (2010)

LEGAL

- Land Acquisition Act 1894
- Projects on International Waterways 7.50

Involuntary Resettlement & Social Safeguards in KNIP as per W.B OP 4.12

- Avoid or minimize involuntary resettlement,
- Assist displaced person to improve their livelihoods and standards of living.
- At least to restore them to pre-displacement level.
- Consultation with relevant stakeholders.
- Broad community support for the project under Neighborhood forum.
- Avoid and mitigate adverse impacts on physical and cultural resources.
- Concrete mitigation measure against social adverse impacts

Mitigation Measures of Social Impacts

- ❑ Compensation of affected assets or land.
- ❑ Livelihood restoration as per RFP entitlement matrix.
- ❑ In-kind or cash compensation for Affected Person (APs)
- ❑ Work Management plan during peak hours for community convenience .
- ❑ Traffic Management Plan for convenience of community.
- ❑ Gender Action Plan (GAP) to integrated gender related issues .
- ❑ Labor Management Plan for effective utilization of work force in healthy environment.

Appendix F



KNIP VIA GENDER LENS

Uzma Bano (Gender Specialist-KNIP)



FOCUS ON GENDER WITHIN THE PROJECT APPRAISAL DOCUMENT (PAD):

- The project consults with women on the design of subprojects, and also intends to engage men on enhancing mobility and opportunity for women as a result of project interventions.
- The subprojects will have particular benefits for women by improving their mobility and enhancing security.
- Upgrading of public spaces will also be undertaken with a gender lens to ensure that women have been consulted about the creation or rejuvenation of public spaces that are safe for women and girls to access.

How can all this be achieved ?

.....Through the Implementation
of the **Gender Action Plan**

CONSULTATION WITH WOMEN STAKEHOLDERS CONDUCTED:

Project Areas	No of female Participants	Stakeholder Groups
Saddar Year I	165 (45 %)	Students and Faculty members, local residents, Govt Officials, KMC and DMC Officials, Cultural Department, Artists
Malir Year I	53 (33%)	Faculty of Educational Institute, Local Residents, Civil Society, representative of Utilities, Govt. Officials
Korangi Year I	55 (35%)	Students and Faculty members, local residents, Govt Officials, Civil Society, Minorities, representative of Utilities
Total	273	

ENHANCING SECURITY

- Ensure road safety for pedestrians, women and children, by taking various measures such as pelican crossing and installation of proper road signs
- Ensure separate section for women in Public Bus stops with proper lighting & comfortable seating arrangement
- Ensure installation for emergency calling booth at bus stops & public parks
- Ensure Play Area for children with appropriate and safe play equipment in all public parks

ENHANCING MOBILITY

- Ensure allocation of 50% of kiosk for women, elderly and specially abled at Student Piazza
- Ensure in Parking Piazza 10 % of parking space to be reserved for women's driver
- Ensure ramp for wheel chairs and walking tracks in all public parks
- Ensure allocation of 30% of all public toilets for women encapsulating all the major needs such as Baby Changing Rooms, Dustbin with Lid, Menstruation Hygiene Management (MHM) Kit etc
- Ensure separate toilets for especially abled people

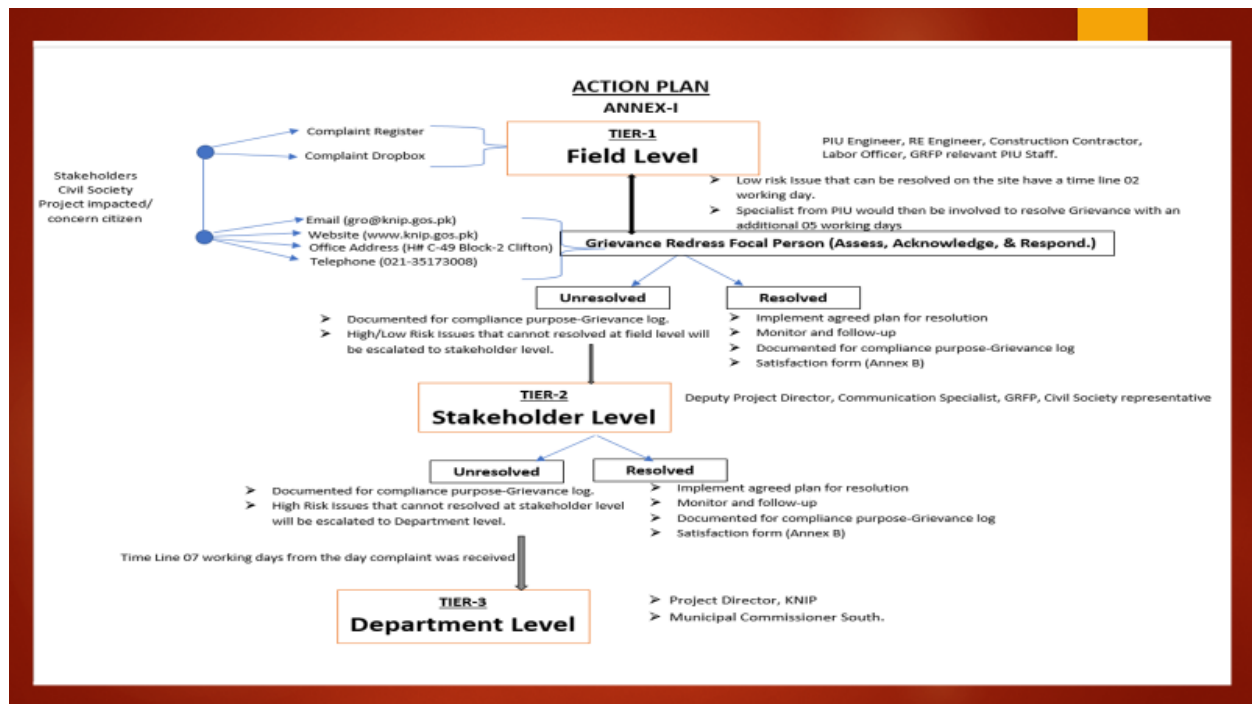
PROPER GENDER REPRESENTATION

- Ensure notification of committee according to the requirement of “Protection against Harassment of women at the Workplace Act 2010” in SBCA, SBOI, Excise and Taxation, SESSI and Karachi Chamber of Commerce
- Ensure participation of female staff in all technical trainings for SBCA.
- Ensure Gender Responsive Budgeting (GRB) will be part of capacity building initiatives for KMC staff
- Arrange Capacity Building Session for KMC committee members for “ Protection Against Harassment of Women at Work Place Act 2010”

Appendix G

Communication Specialist

MS. SUNAYNA ISMAIL





GRIEVANCE REGISTRATION FORM

Name

CNIC Number

Date

DOB

Gender

Occupation

Phone Number

Email Address

Postal Address

Complaint Submitted by

- ☐ Self
☐ Representative

Complaint Description

Signature _____

SATISFACTION FORM

Name

CNIC Number

Date

DOB

Gender

Occupation

Phone Number

Email Address

Postal Address

Satisfaction Level

- ☐ Satisfied
☐ Extremely satisfied
☐ Slightly Satisfied
☐ Not Satisfied

Reasons

Signature_____

Picture Gallery







